Key Features of the International Prudence Bond (top-up payments)

Only applicable for bonds taken out before 9 May 2011
Not for use in the UK, France, Spain or Belgium

If you are applying on, or after, 1 January 2018, it is important that you read our Key Information Document and relevant Investment Option Document(s).
Welcome

Contents

About the International Prudence Bond (top-up payments) 3
   Its aims 3
   Your commitment 3
   Risks 3
   Other documents 4

Questions & Answers
   Where can I invest my money? 5
   Can I switch money between funds? 5
   Can I withdraw money from my International Prudence Bond? 6
   How much will I get when I cash in my International Prudence Bond? 6

Do I pay tax on my International Prudence Bond? 7
What are the charges and costs? 7
How will I know how my International Prudence Bond is doing? 8
What if I want to cancel my top-up? 8
What is the life cover? 8
Whose lives can I cover? 8
How much will the life cover pay out? 8
How does the life cover affect my top-up? 8

Other information 9

How to contact us 11

We would like everyone to find it easy to deal with us. Please let us know if you need information about our plans and services in a different format.

All our literature is available in audio, large print or braille versions. If you would like one of these please contact us using the details on the last page.

It’s important for you to decide whether this product is right for you and what funds to choose.

If you are applying on, or after, 1 January 2018, you should read our Key Information Document and relevant Investment Option Document(s). These include important information which may help you make up your mind.

You should receive them with your application form. Please keep these documents safe for future reference or go to our website at www.prudential-international.com/pdf/IPBF10013.pdf for the most up to date version.
About the International Prudence Bond
(top-up payments)

Only applicable for bonds taken out before 9 May 2011
Not for use in the UK, France, Spain or Belgium

The International Prudence Bond is an investment bond which enables you to invest in a range of investments with the potential for growth. It allows you to take tax-efficient withdrawals, while providing an element of life cover.

Important Information
Access to the Prudential PAC Sterling, PAC Euro and PAC US Dollar With-Profits Funds is no longer available to new customers investing in International Prudence Bond (IPB) on or after 11/09/2017.
However, if you are an existing customer pre 11/09/2017, you will still be able to top up or switch into the Prudential With-Profits PAC Sterling, PAC Euro and PAC US Dollar Funds.
Reference to With-Profits within this document is only applicable to policyholders pre 11/09/17.

Its aims

What this plan is designed to do
The International Prudence Bond allows you to access to a range of unit-linked investment funds with the aim of increasing the value of the money you invest over the medium to long term.

Your commitment

What we ask you to do
You can top up your bond at any time with at least £15,000, €22,500 or US$22,500.

There is no set investment term for your bond, although it is designed to be held over a medium to long-term period. If you decide to cash it in, wholly or partly, an Early Cash-in Charge will apply in the first five years following any investment into the bond.

Risks

What you need to be aware of

• The value of your bond can go down as well as up. Its value could even fall below the amount you pay into the bond. This could mean that you don’t get back the full amount you invested.

• If the total charges and costs are more than any overall growth achieved, your bond will fall in value, possibly to even less than you have invested.

• If you cancel your top-up investment within 30 days you may get back less money than you paid in. We explain this in the section “What if I want to cancel my top-up?”.

• Each of the investment funds available for the International Prudence Bond has its own specific risks, which will influence how it performs and could affect the value of your bond. You should make sure you understand the choices you make and the risks involved. Your Financial Adviser can give you more information.

• In exceptional circumstances, a transaction (such as a full or partial cash-in) may be delayed which may mean you face a delay in gaining access to your money. You can find more information in the Contract Conditions.

• Inflation will reduce what you could buy in the future.

• Tax rules could change.

• Fluctuations in exchange rates could affect the value of your investment or withdrawals.
Other documents

For applications made on, or after 1 January 2018, it is important that you read your Key Information Document and relevant Investment Option Document(s). If you want more information, please read the following documents. We have highlighted when they are relevant throughout this document.

They are available from your adviser, or direct from us. Our contact details are on the last page.

- **Contract Conditions**
  Gives you the full terms and conditions of the contract.

- **Statement of Charges**
  Gives details on charges applicable to your plan.

- **Fund Guide for the Prudential International Investment Bond and International Prudence Bond**
  This explains your investment choices.

- **Your guide to investing in the PruFund Range of Funds**
  This outlines the basic features of the PruFund Range of Funds.

- **The PruFund Range of Funds: Guarantee Options**
  This shows the guarantee options associated with the PruFund Range of Funds.
Questions & Answers

Where can I invest my money?
You and your adviser can choose which funds you would like from a specified range. You can invest in up to ten funds at any one time.

There are three types of fund available:
• the PAC With-Profits Range of Funds.
• the PruFund Range of Funds – you can find specific information on these in “Your guide to investing in the PruFund Range of Funds”, but please note that if your bond is invested in a PruFund Guaranteed Fund you will not be able to apply a top-up investment to that fund; and
• other unit-linked funds.

For more information about all the funds you can choose from, please read the Fund Guide for the Prudential International Investment Bond and International Prudence Bond.

There are limits on how much you can invest across the PAC With-Profits Range of Funds and the PruFund Range of Funds. This limit includes any top-up investments into these funds. The maximum you can invest across these funds (in one or more bonds) is £1,000,000, €1,500,000 or US $1,500,000. If you own the bond jointly with someone else, you will each be treated as having invested the full amount. So if you jointly invest £1,000,000 into these funds, it will count as the maximum for both of you.

You are unable to top-up a PruFund Protected Fund.

Unit pricing basis
When you invest in one of our funds, your money buys units in that fund.

The price of these units is primarily determined by the value of the assets held in the fund, but also depends on whether, overall, more money is going into the fund or coming out of it.

If there is a net inflow of money, the fund will be buying assets. This means that the unit price will be influenced by the purchase price of the underlying assets in the fund. Equally, if there is a net outflow, it will be influenced by the sale price of the underlying assets, which is lower than the purchase price.

Over time, as the flows of money change, the unit price will fluctuate between a purchase price basis and a selling price basis. At times, there may be a sharp movement between the two, meaning the unit price could rise or fall significantly. This will affect the price you pay to buy units when you invest in a fund or the value you receive from selling, if you are switching out of a fund or cashing in your bond.

The difference between purchase and selling prices is generally largest for funds investing in property, smaller companies and developing markets. You can find more information in the Contract Conditions for the bond.

Can I switch money between funds?
Yes, but you can’t invest in more than ten funds at any one time.

The minimum amount you can switch is £500, €750 or US$750. If you’re not switching the full value of your investment from a particular fund, you need to leave at least £500, €750 or US$750 in that fund.

You can switch up to 20 times in any 12-month period without charge. After that, we will charge you. The charge is shown in the section “What are the charges and costs?”.

For most funds, you can switch money whenever you like. However, the PAC With-Profits Range of Funds and the PruFund Range of Funds have some restrictions.

PAC With-Profits Range of Funds
If you switch money out of PAC With-Profits Range of Funds, we may apply a Market Value Reduction (MVR).

You cannot switch between PAC With-Profits Range of Funds.

The PruFund Range of Funds
There are restrictions on when you can move money into, out of or between the PruFund Range of Funds. Also, if you are invested in one of the PruFund Protected Funds and switch money out of the fund, your Guaranteed Minimum Fund will be reduced proportionately. For more information on switching terms, please read “Your guide to investing in the PruFund Range of Funds”.

Key Features of the International Prudence Bond (not for use in the UK, France, Spain or Belgium) 5
Can I withdraw money from my International Prudence Bond?
You can make one-off and regular withdrawals from your bond. The minimum amount of any withdrawal is £75, €112.50 or US$112.50.

If you ask us to pay you in any way other than by cheque, we may charge you for any costs incurred.

One-off withdrawals
You can make one-off withdrawals at any time.

If you make a one-off withdrawal within the first five years of your bond, or within five years of a top-up, we will apply an Early Cash-in Charge. For more information, please read the section "What are the charges and costs?".

Regular withdrawals
We can pay regular withdrawals to you at these intervals:
• every month,
• every three months,
• every six months, or
• every 12 months.

You can take:
• a fixed amount – which needs to be at least the minimum listed in the section ‘Can I switch money between funds?’,
• a percentage of the total amount you have invested in your bond, or
• a percentage of the full value of your bond.

The maximum regular withdrawal you can take in any 12-month period is the greater of:
• 7.5% of the full value of your bond when you start taking regular withdrawals, or
• 7.5% of the total amount you’ve invested in your bond.

Regular withdrawals are taken evenly across all the policies in your bond. For one-off withdrawals, you can alternatively choose to cash in individual policies.

Withdrawals and top-ups
If you’ve topped up your bond and you make a withdrawal, we take your withdrawal from each investment proportionately.

PAC With-Profits Range of Funds
If you withdraw money from the PAC With-Profits Range of Funds, we may apply a Market Value Reduction (MVR).

The PruFund Range of Funds
There are restrictions on when you can move money out of the PruFund Range of Funds. If you are invested in one of the PruFund Protected Funds and take money out of the fund, your Guaranteed Minimum Fund will be reduced proportionately. For more information, please read “Your guide to investing in the PruFund Range of Funds”.

How much will I get when I cash in my International Prudence Bond?
The amount will depend on:
• how much you’ve invested,
• how long you’ve invested for,
• any withdrawals you’ve made,
• how your investments have performed,
• whether we’ve added any Annual Growth Reward,
• the charges that have been taken from your investment.

Your personal illustration shows how much you could get, based on example growth rates and your chosen investment.

Annual Growth Reward
Starting at the end of year 6, an Annual Growth Reward of 0.2% of the value of your bond will be added each year that you make no withdrawals.

PAC With-Profits Range of Funds
If you’ve invested in any of the PAC With-Profits Range of Funds, the value of your investment will depend on the bonuses we’ve added to it and whether any MVR applies.

The PruFund Range of Funds
The PruFund Protected Funds include a guarantee on the fifth anniversary of the bond, which may affect the amount you get back. For more information, please read “Your guide to investing in the PruFund Range of Funds”.

Your guide to investing in the PruFund Range of Funds

Your guide to investing in the PruFund Range of Funds
**Do I pay tax on my International Prudence Bond?**

This will depend on your individual circumstances and country of residence for tax purposes, so for specific advice you should speak to your Financial Adviser.

**Irish Exit Tax**

If you become resident in Ireland, we'll deduct Irish Exit Tax from your bond:
- every eight years;
- when any benefits are paid out; or
- when the owners of the bond change.

We pay this tax to the Irish tax authorities.

If you’re not resident in Ireland, you don’t have to pay Irish Exit Tax provided you complete the "Declaration of residence outside Ireland" which is contained within the application form.

**Tax rules for trusts**

If your bond is written under trust, special tax rules apply. For more information, please speak to your Financial Adviser.

**Tax rules for corporate investors**

UK corporate investors cannot benefit from the 5% annual tax-deferred allowance. For more information, please speak to your Financial Adviser.

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**What are the charges and costs?**

We charge you for setting up, managing and administering your bond.

<table>
<thead>
<tr>
<th>Establishment Charge</th>
<th>For each top-up investment you make into the bond, we will take an establishment charge for the first five years following the investment. In each case, this is 0.3% taken quarterly in advance and based on the value of the relevant investment at the time we take each charge.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fund charges and costs</td>
<td>All of the funds have an Annual Management Charge. In addition to our charges, there may be further costs incurred, which can vary over time. Where these are applicable, they are paid for by the relevant fund and will impact on its overall performance. The Annual Management Charges and the current expected level of these further costs are set out in the current &quot;Statement of Charges&quot; for this product but they may vary over time.</td>
</tr>
<tr>
<td>Switch Charge</td>
<td>You can switch money between funds without charge up to 20 times in any 12-month period. After that, we will charge you. We currently (for 2019) charge £16.25, €24.38 or US $24.38 for each switch.</td>
</tr>
</tbody>
</table>
| Early Cash In Charge | If you cash in all or part of your bond within five years of making a top-up we will deduct an Early Cash In Charge as follows.  
1st year  10%  
2nd year  8%  
3rd year  6%  
4th year  4%  
5th year  2%  
The percentage is based on the current value of the relevant investment. The Early Cash In Charge may also apply if the death benefit becomes payable within 5 years of making an investment. See the section "How much will the life cover pay out?" for further details. |

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The charges and costs may change in future and they may be higher than they are now. Further information can be found in the **Contract Conditions**. All monetary charges may increase annually in line with the Irish Consumer Price Index and movements in relevant exchange rates.

Your personal illustration will show how charges and costs affect your bond, based on example growth rates and your chosen investment, and also shows details of how much we will pay your Financial Adviser.
How will I know how my International Prudence Bond is doing?
We’ll send you an annual statement. If you want to know the value of your bond at another time, please call us on +353 1 476 5000.

What if I want to cancel my top-up?
You can cancel your top-up bond within 30 days of receiving your documents. These include a Cancellation Notice.
To cancel your top-up, please complete and return the Cancellation Notice, or write to us at:
Operations Department
Prudential International
Montague House
Adelaide Road
Dublin 2
Ireland
Please include your bond reference number.
If more than one person owns the International Prudence Bond, we will accept cancellation within 30 days by either of the owners, whether they’re acting alone or jointly.
If you decide to cancel and you’ve invested in our PAC With-Profits Range of Funds or PruFund Range of Funds, you’ll get back all the money you invested in those funds. If you’ve invested in any of our other funds, you may not get all your money back if any of the funds have fallen in value. In that case, we will refund the amount of your payment adjusted for the fall in the unit prices of those funds. This means that you may get back less than you invested.

Whose lives can I cover?
Anyone covered must be aged between 3 months and 89 years. You can be one of the people covered, but you don’t have to be.

How much will the life cover pay out?
Where you choose to cover more than one person, the amount we will pay on death is based on the age of:
• the oldest person covered if the life cover is payable when the first person dies; or
• the youngest person covered if the life cover is payable when the last person dies.
The life cover will pay out either:
• 101% of the full value of the units relating to the investment – if the relevant person (ie the oldest or youngest as above) was 75 or under when you made the investment, or
• 100.1% of the cash-in value of the bond – if the relevant person was 76 or over when you took out the bond.
If you top up your bond, we will base the life cover for the top-up on the age of the people covered at the time that you make the top-up.
Where the life cover is based on the cash-in value of the bond, an Early Cash-in Charge will apply if the life cover is paid within five years of any investment into the bond. The charge will be as shown under the section “What are the charges and costs?”.

How does the life cover affect my top-up?
Your bond ends when we pay the life cover.
Other information

Client category
We classify you as a "retail client" under Financial Conduct Authority (FCA) rules. This means you'll receive the highest level of protection for complaints and compensation and receive information in a straightforward way.

Financial Services Compensation Scheme (FSCS)
Prudential International Assurance (PIA) is authorised by the Central Bank of Ireland and is subject to limited regulation by the Financial Conduct Authority for UK Business.

PIA customers may be eligible to claim under the FSCS if PIA is unable to meet its financial obligations. The FSCS is an independent body set up by Government to provide compensation for people where their authorised financial services provider gets into financial difficulties and becomes unable, or unlikely to be able, to pay claims against it. This circumstance is widely referred to as being "in default".

For eligible policyholders (e.g. individuals or small firms) habitually resident in the UK the FSCS would apply for policies taken out on or after 1 December 2001.

Policyholders holding a UK policy, issued before 2001, may be eligible to make a claim before the FSCS, however, since such a policy would have been taken out before the FSCS regime commenced, they should check their eligibility directly with the FSCS.

It is important for you to be aware that you may not always be able to make a claim under the FSCS, and there are also limitations in the amount of compensation you may receive. Any compensation available will depend on your eligibility, the type of financial product or service involved, the investment funds selected (if applicable) and the circumstances of the claim.

You can find out more information on the FSCS and examples of limits in the scope of FSCS cover for your plan at www.pru.co.uk/about_us/fscts, or you can call us.

Information is also available from the Financial Services Compensation Scheme:

Visit their website: www.fscs.org.uk
Or write to:
The Financial Services Compensation Scheme
PO Box 300
Mitcheldean
GL17 1DY
Or call the FSCS: Telephone: 0800 678 1100

Financial strength
Prudential meets EU standards for meeting its financial obligations. You can read our solvency and financial conditions reports at www.pru.co.uk/about_us, or if you contact us using the details on the last page, we can post some information to you.

Terms and conditions
This Key Features Document gives a summary of your plan. Full details are set out in our Contract Conditions which is available on request using our contact information on the last page, and will also be sent to you when your plan starts.

Conflict of interest
We want to make sure that we uphold our reputation for conducting business with integrity. If we become aware that our interests may conflict with yours we will take all reasonable steps to manage it in an appropriate manner.

We have drawn up a policy to deal with any conflicts of interest. If you would like to know the full details of our Conflict of Interest Policy, please contact our Customer Service Team using the contact details on the back page.

Law
The law of England and Wales applies to this contract.
Our regulators
The address of the regulator in Ireland which authorises Prudential International is:

Central Bank of Ireland
New Wapping Street
North Wall Quay
Dublin 1
D01 F7X3

Prudential International is subject to limited regulation by the Financial Conduct Authority (FCA) for UK business.

The address of the FCA is:

The Financial Conduct Authority
12 Endeavour Square
London
E20 1JN

Email: consumer.queries@fca.org.uk

Details on the extent of our regulation by the FCA are available from us on request.

Communicating with you
Our plan documents and Contract Conditions and all our other communications with you will be in English.

How to make a complaint
If you have a complaint, please get in touch with us and we will do everything we can to resolve it. You can also ask us for details of our complaints handling process. Our contact details are in the “How to contact us” section at the back of this document.

If you’re not satisfied with our response, you can take your complaint to the Financial Services & Pensions Ombudsman who help settle individual disputes between consumers and businesses providing financial services:

The Financial Services & Pensions Ombudsman
Lincoln House
Lincoln Place
Dublin 2
D02 VH29
Ireland

Telephone: +353 1 567 7000

www.fspo.ie

Making a complaint to the Financial Services & Pensions Ombudsman won’t affect your legal rights.
How to contact us

If you want to contact us before you top-up you can write or phone us:

Write to:
Operations Department, Prudential International, Montague House, Adelaide Road, Dublin 2, Ireland

Phone: +353 1 476 5000 The opening hours are 8:30am to 6:00pm GMT Monday to Friday. We might record your call to make sure our service is up to standard.

If you are a deaf customer, who is also a British Sign Language (BSL) user, you can contact us using a Video Relay service. The service, provided by SignVideo, connects customers to fully qualified, registered NRCPD interpreters who will relay your conversation with a member of our customer service team.

www.pru.co.uk/contact-us/signvideo

There is no cost for using this service to call Prudential and we're available to help you Monday to Friday, 8am to 6pm.

For more information please visit www.prudential-international.com

Keep in touch

It’s important that we keep in touch so, if you change your address or any of your contact details, please let us know.
The registered office of Prudential International is in Ireland at Montague House, Adelaide Road, Dublin 2. Prudential International is a marketing name of Prudential International Assurance plc. Registration No. 209956. Telephone number +353 1 476 5000. If the Company should become unable to meet its liabilities, the Financial Services Compensation Scheme will protect eligible policyholders habitually resident in the UK when their contract starts, with effect from 1 December 2001. This protection does not extend to externally-linked investments. Prudential International Assurance plc is authorised by the Central Bank of Ireland and is subject to limited regulation by the Financial Conduct Authority for UK business. Details on the extent of our regulation by the Financial Conduct Authority are available from us on request.